



Integrated Management System Policy

COS is committed to implementing an Integrated Management System that embraces our Quality, Environmental and Workplace Health & Safety Management Systems to ensure all our functions are of the most proficient standard.

As a company, 'COS commits to:

- Comply with all applicable quality assurance (QA), environmental (ENV) and workplace health and safety (WHS) laws, statutory and regulatory requirements and standards.
- The protection of our employees, visitors, contractors and the environment.
- Continually deliver safe, effective, high quality applications and services.
- Processes and controls that ensure all operations are performed properly the first time, so that our services meet client requirements and prevent pollution.
- Continually improve the effectiveness of our QA, Environmental and WHS management systems performance
- Developing processes in a manner that minimises risks of injury to staff and damage to the environment.
- Continual investment in method, process & equipment, managed via progressive policy that reduces the resource toll and output impact of business operations on the natural environment.
- Consistent development & maintenance of initiatives that result in contribution of resources positively impacting Australian communities & groups of a minority or underprovided nature.

We will meet these requirements by:

- Establishing QA, Environmental and WHS objectives and targets and periodically reviewing our performance against them to ensure continued improvement aimed at elimination of work-related injury & illness and reduction of environmental impacts.
- Ensuring operations leaders and staff are aware of their responsibilities for QA, environmental and WHS compliance and performance.
- Providing all employees with the education and training they need to understand their QA, environmental and WHS responsibilities.
- Communicating openly with our employees and interested parties regarding our QA, environmental & WHS systems.
- Taking prompt action to address environmental and WHS issues.
- Reviewing annually for continuing suitability and relevance to our organisation.
- Diverting 15% of profits to the Lyone Foundation, ensuring a minimum 25% of expenditure is with SME organisations, continually expanding the Eco-conscious, Indigenous and Disability Enterprise range of goods & services along with continued development and investment in Environmental impact reducing equipment and policy.

Dominique Lyone
Managing Director

11th October 2016

To be reviewed 1st August 2017



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